

# INFORMATION ON THE CONDITIONS OF VIDEO IDENTIFICATION



**NETLOCK Informatics and Network Security Services Limited Liability Company**

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azonosítási feltételekről

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## 1 DOCUMENT REVISIONS

Version	Effective from - to	Description of change	Prepared by:
20200506	11 May 2020 – 17 June 2020	document creation	Dr Dóra Káli
20201217	From 18 December 2020 until repealed or until the effective date of the new version.	document update	Zoltán Kővári-Szabó

## 2 VIDEO IDENTIFICATION

The Service Provider carries out the personal identification in its own system, certified as a reliable IT system supporting video technology (hereinafter: System).

***Personal identification is conducted online, based on recorded (non-live) video files (hereinafter: video identification).***

### 2.1 REGISTRATION

The Applicant shall register on the online user interface provided with the system to create a user account. In the course of this, the following data must be provided for the purposes of user identification:

- *e-mail address;*
- *password;*
- *mobile number.*

When creating the user account, the Service Provider checks whether the specified e-mail address and mobile phone number indeed belong to the Applicant; to this end, the Service Provider's system automatically sends a verification code:

- *by e-mail to the specified e-mail address; and then*
- *by text message to the specified mobile phone number.*

The Applicant shall enter the verification codes received by e-mail and text message in the user interface.

### 2.2 VIDEO IDENTIFICATION

After registration and prior to commencing the video identification, the system requests that the Applicant accept the GTC, the Service Policy for Qualified Certification Services and Service Practice Statement for Qualified Certification Services, the Privacy Policy, the detailed Notice on the conditions of video identification (this document) as well as the Services Agreement, and agree to the video identification.

Following the acceptance of the documents, the system starts the video recording. After starting the recording, with reference to the detailed notice previously accepted in the user interface (this document), the system requests that the Applicant once again declare, aloud and clearly, that he is familiar with this notice and expressly agrees to the video identification.

After this, during the video identification the system displays written instructions, prompting the Applicant to perform the following operations, primarily to facilitate the detection of

modified or falsified videos at a later point, and to ascertain the authenticity and validity of the personal identification document:

- the Applicant should read out clearly and slowly the centrally generated verification code, sent by the Service Provider in a text message valid for the purpose of video identification;
- the Applicant should read out clearly and slowly the number of his personal identification document;
- the Applicant should show to the camera the front (photo side) of his personal identification document for a few seconds and then move it before the camera;
- the Applicant should show to the camera the back of his personal identification document for a few seconds and then move it before the camera;
- the Applicant should show to the camera the front (photo side) of his personal identification document in such a way that both the document and the Applicant's face are clearly visible.

***Please note that***

- ***during the video identification the Service Provider's system records the entire process automatically as audio and video files;***
- ***when assessing the video identification, the Registration officer takes a screen shot of the front and back of the document to verify the document's data and makes an enquiry of the document data – in the case of Hungarian documents – in respect to the personal data and address register of citizens kept by the Ministry of the Interior.***
- ***by accepting this Notice, you declare that you are familiar with the detailed conditions of video identification and you expressly agree to comply and act in accordance with those;***
- ***your consent to the video and audio recording during the video identification and to the use thereof for the purpose of personal identification.***

The system will inform the Applicant in the user interface of the completion of the video identification and the details related to the processing of it.